

# Interpretation and Definitions

## Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

## Definitions

For the purposes of this Return and Refund Policy:

- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to BeEZIPZ Pvt. Ltd., 8-2-293/82/TIII/243, Flat No.- G2, Kulsum Residency Road No.78, Jubilee Hills Hyderabad Hyderabad – 500033.
- **Goods** refer to the items purchased from third party vendors by the Company on behalf of clients
- **Orders** mean a request by You to purchase Goods from Us.
- **Service** refers to the personal shopping service provided by the company

- **Website** refers to BeEZPZ, accessible from <https://shop.beezpz.com/>
- **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

## **Your Order Cancellation Rights for service**

You are entitled to cancel Your Order within 7 days without giving any reason for doing so, provided no goods have been procured on your behalf

The deadline for cancelling an Order is 7 days from the date on which You placed the order

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By email: [contact@beezpz.com](mailto:contact@beezpz.com)

We will reimburse You of the wallet amount (Minus INR 500 non-refundable fee) no later than 14 days from the day on which we receive the cancellation request. We will use the same means of payment as You used for the

Order, and You will not incur any fees for such reimbursement.

## **Conditions for Returns of Goods**

- The company will facilitate returns or exchanges if informed of them 48 hours before the agreed upon shipping date. This is conditional on the stores accepting returns or exchange policy of the store

## **Returning Goods**

We cannot be held responsible for Goods damaged or lost in return shipment. Therefore, We recommend an insured and trackable mail service

## **Contact Us**

If you have any questions about our Returns and Refunds Policy, please contact us:

- By email: [contact@beezpz.com](mailto:contact@beezpz.com)